

Process for handling animals arriving at Stockholm Arlanda Airport



Strict importation rules for animals (dogs and cats) in Sweden

- Sweden is one of the few countries that do not have rabies. We therefore have strict regulations that must be complied with in order to bring an animal into the country.
- Animals can travel either as baggage together with their owner or as cargo.
- Animals that travel as baggage (checked or hand baggage) are handled by ground handling companies and Swedish Customs in the passenger terminals.
- Animals that travel as cargo (so-called commercial animals) are handled by freight companies and the border control post (BCP) in the cargo terminals.
- The processes for these two categories are somewhat different and are described separately in this appendix.
- Swedavia operates Sweden's only animal quarantine facility at Stockholm Arlanda Airport and also provides a holding facility for animals that will be sent back, Swedavia Animal Center.
- There is an animal room in Terminal 5 intended for animals that will only wait for a few hours.

Companies and organisations involved in the animal handling process

- Swedavia
- Swedish Board of Agriculture (agency responsible for the importation of animals)
- Stockholm County Administrative Board (oversight authority on animal issues)
- Border Control veterinary/official veterinary (works at Border Control Post)
- Swedish Customs
- Airlines
- Ground handling companies
- Cargo terminal companies
- Distriktsveterinärerna (official veterinarian responsible for Swedavia Animal Center)
- The importer/passenger

The Swedish Board of Agriculture decides

Animals travelling as baggage

When an animal (dog, cat) lands with its owner at Stockholm Arlanda, Swedish Customs checks to see if the animal complies with the Swedish Board of Agriculture or SBA (*Jordbruksverket*)'s importation regulations by examining the animal's passport and vaccination certificate and checking its chip marking.

If something seems wrong, the Swedish Board of Agriculture is contacted to make a decision about whether the animal should be allowed to enter Sweden or whether it should be re-exported.

Animals travelling as cargo – commercial animals

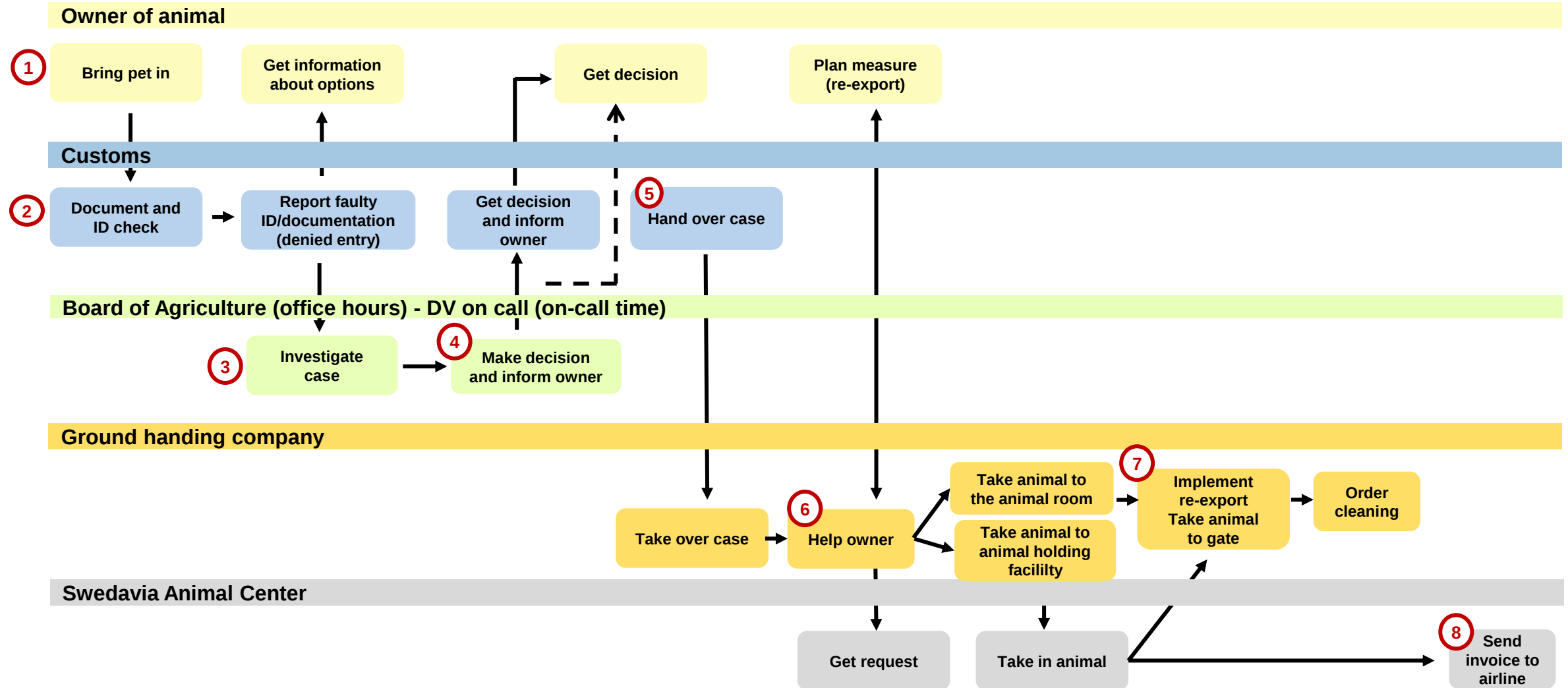
Commercial animals are checked by freight companies and the Border Control (BC) veterinarian, who works on behalf of the Swedish Board of Agriculture.



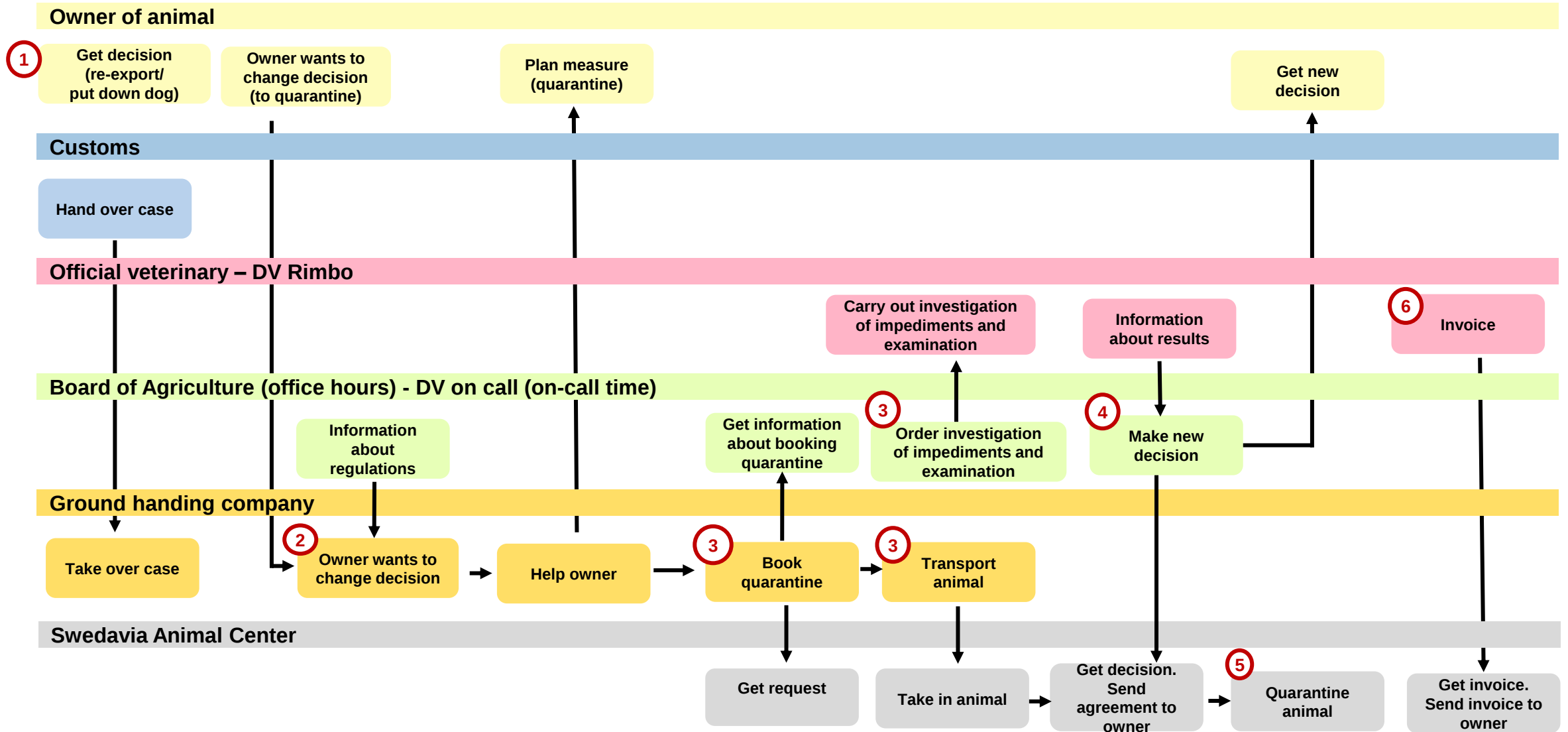
Processes for animals travelling as checked/hand baggage and denied entry



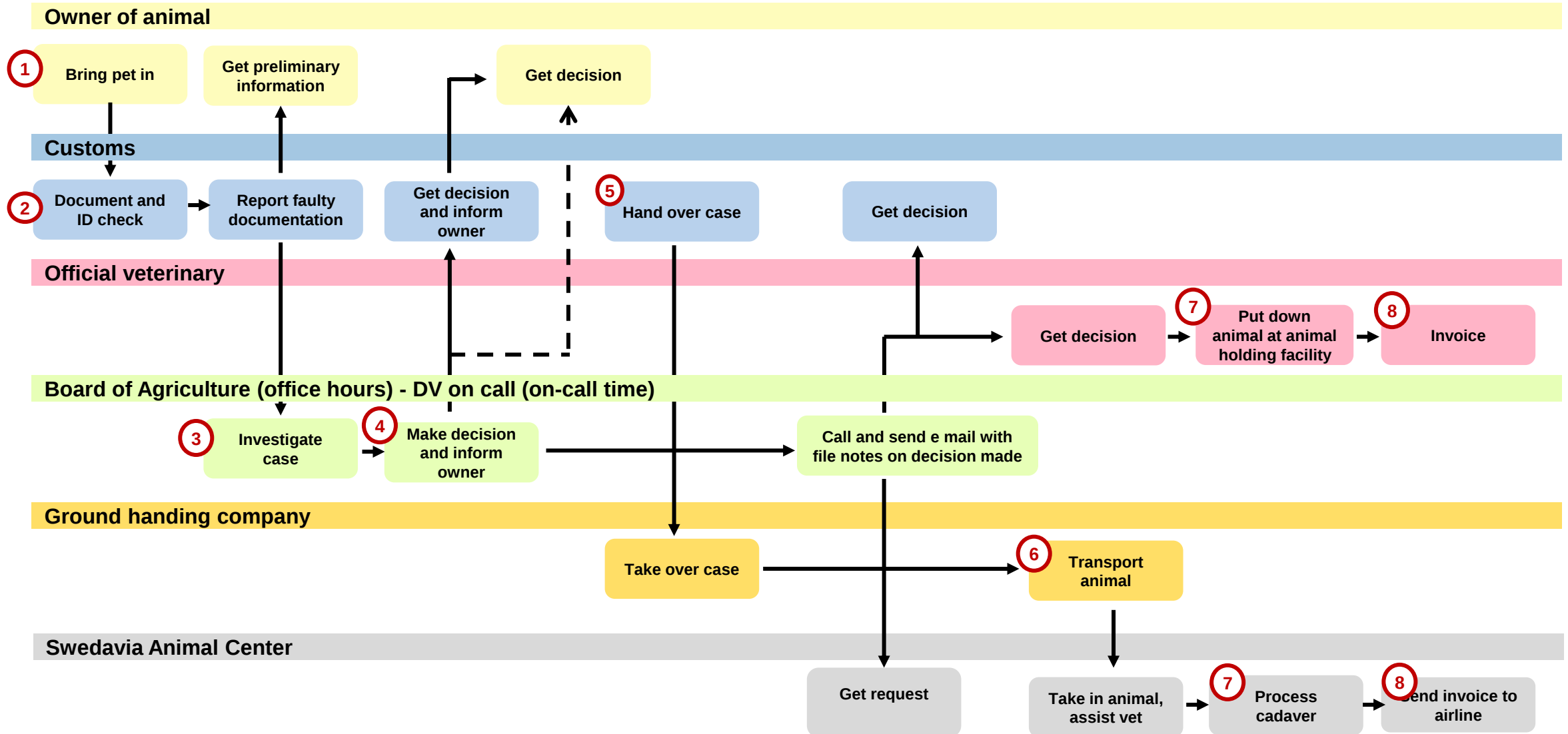
Description of procedure for denying entry (return to destination of origin)



Description of procedure for quarantine (dogs only)



Description of procedure for putting down animal



Important contacts

- The Swedish Board of Agriculture's on-call phone number. This number is available for Swedish Customs, the APOC Supervisor and ground handling companies.
Phone number for owners: 0771-223 223
- The district veterinary (DV)'s on-call phone number. This number is available for Swedish Customs, the APOC Supervisor and ground handling companies.
If the owner wants direct contact, he/she will be referred to the Swedish Board of Agriculture's customer service, tel. +46 (0)771-223 223 (non-holiday business days)
- Swedavia Animal Center. Phone: 010-109 19 45. E-mail: swedaviaanimalcenter@swedavia.se
Open Mon-Fri 07.00-21.00, Sat-Sun and holidays: 07.00-20.00.
- All information on requirements for bringing animals to Sweden can be found at the board of Agriculture's webpage: [Movement of dogs, cats or ferrets to Sweden – both travel and trade - Jordbruksverket.se](https://jordbruksverket.se/engelska/bring-animal-to-sweden)

NB: Swedavia cannot influence the decisions of the Swedish Board of Agriculture.

Map to get to the Animal Holding facility and Dog Quarantine)



- Swedavia Animal Center is located next in Cargo City. Visitors only by invitation.
- A security guard escort is required for access to the road gate from airside.
- The facility is reached via Apron S.
- Call Swedavia Animal Center and check that there is room for the animal.

Swedavia Animal Center - Building 112

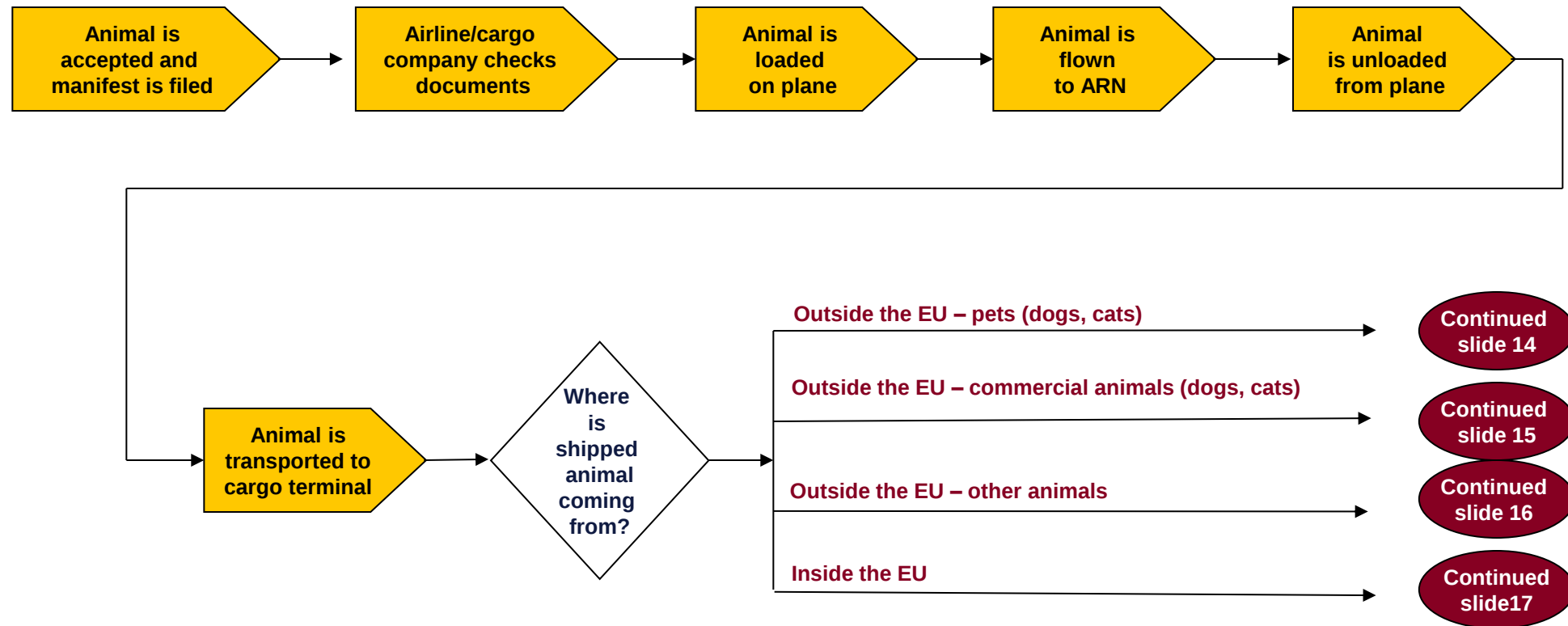
Access gate from airside

Phone: +46 (10)109 19 45

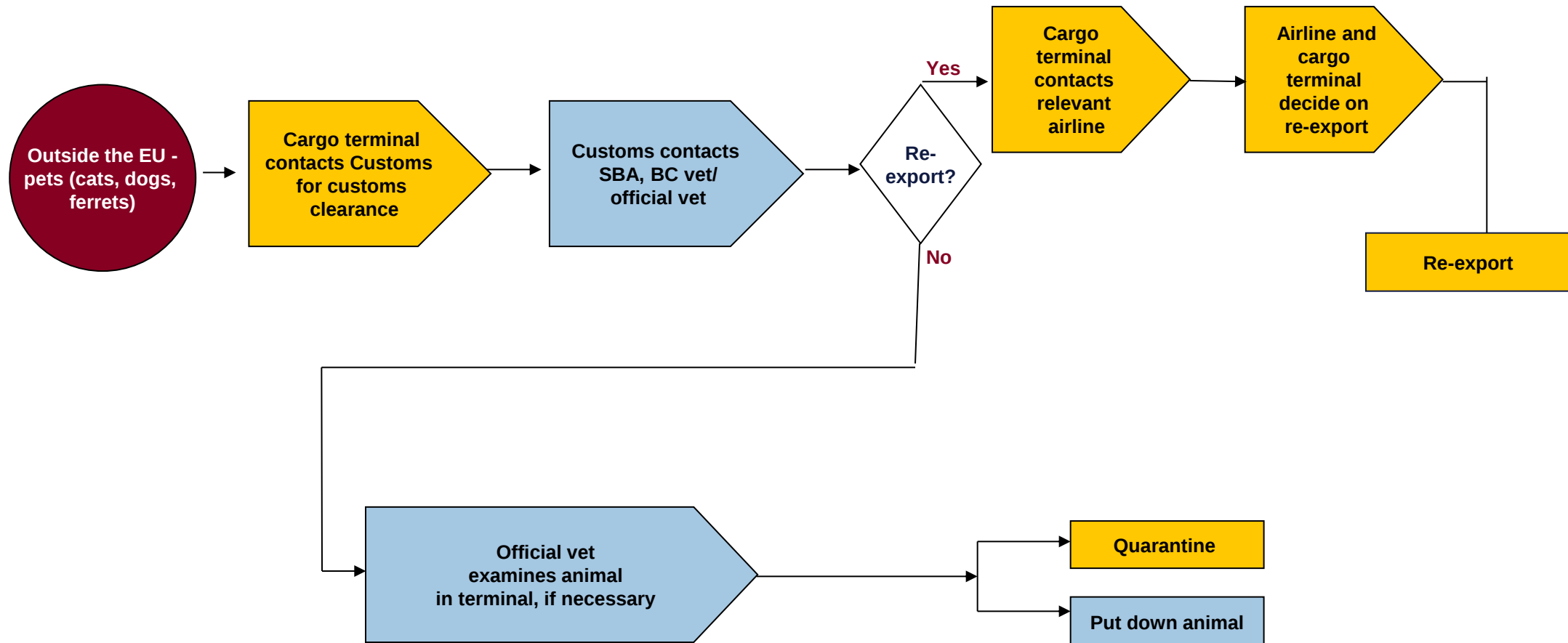
Processes for animals travelling as cargo (commercial animals)



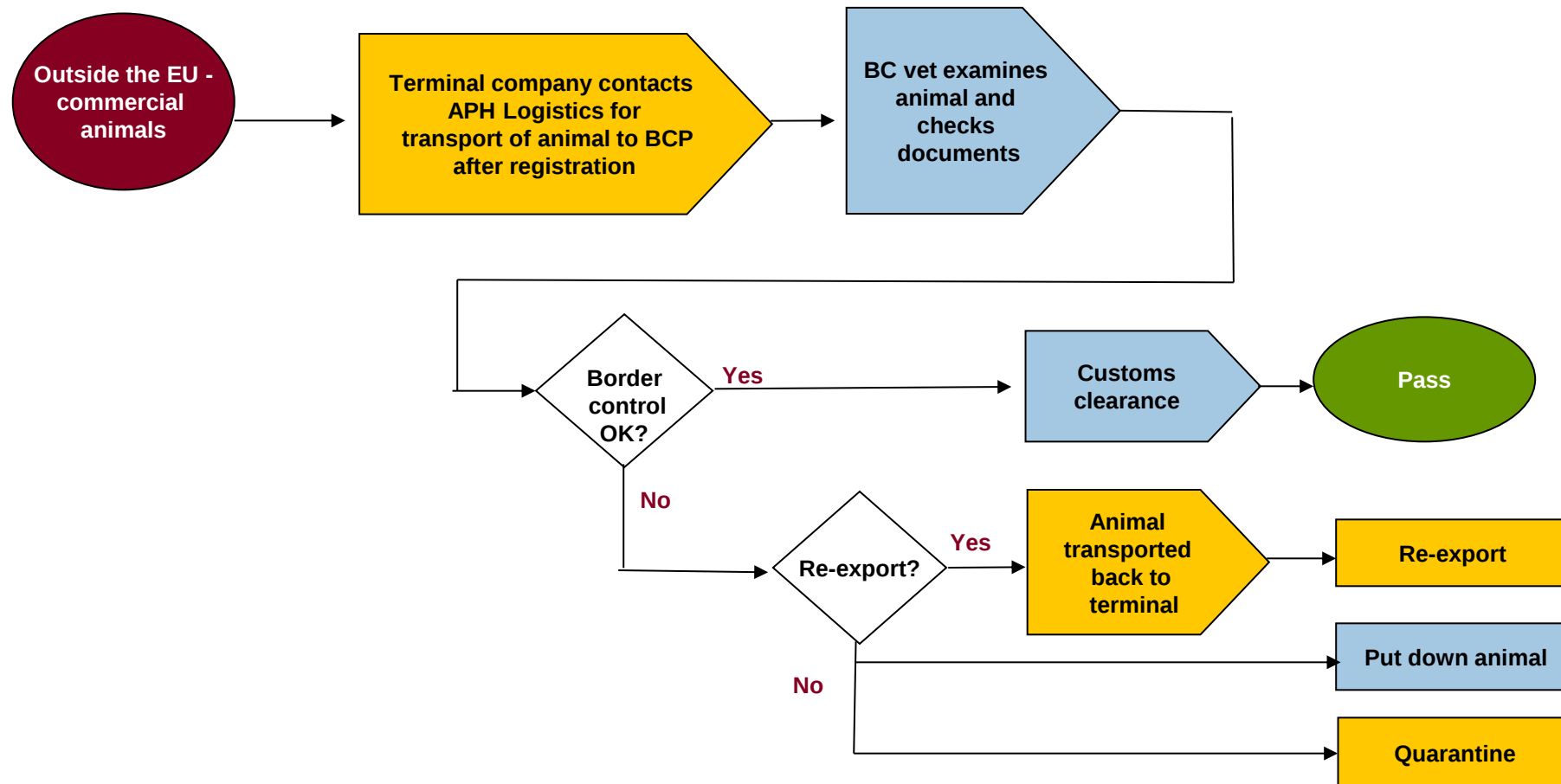
Animals arriving as cargo at Stockholm Arlanda



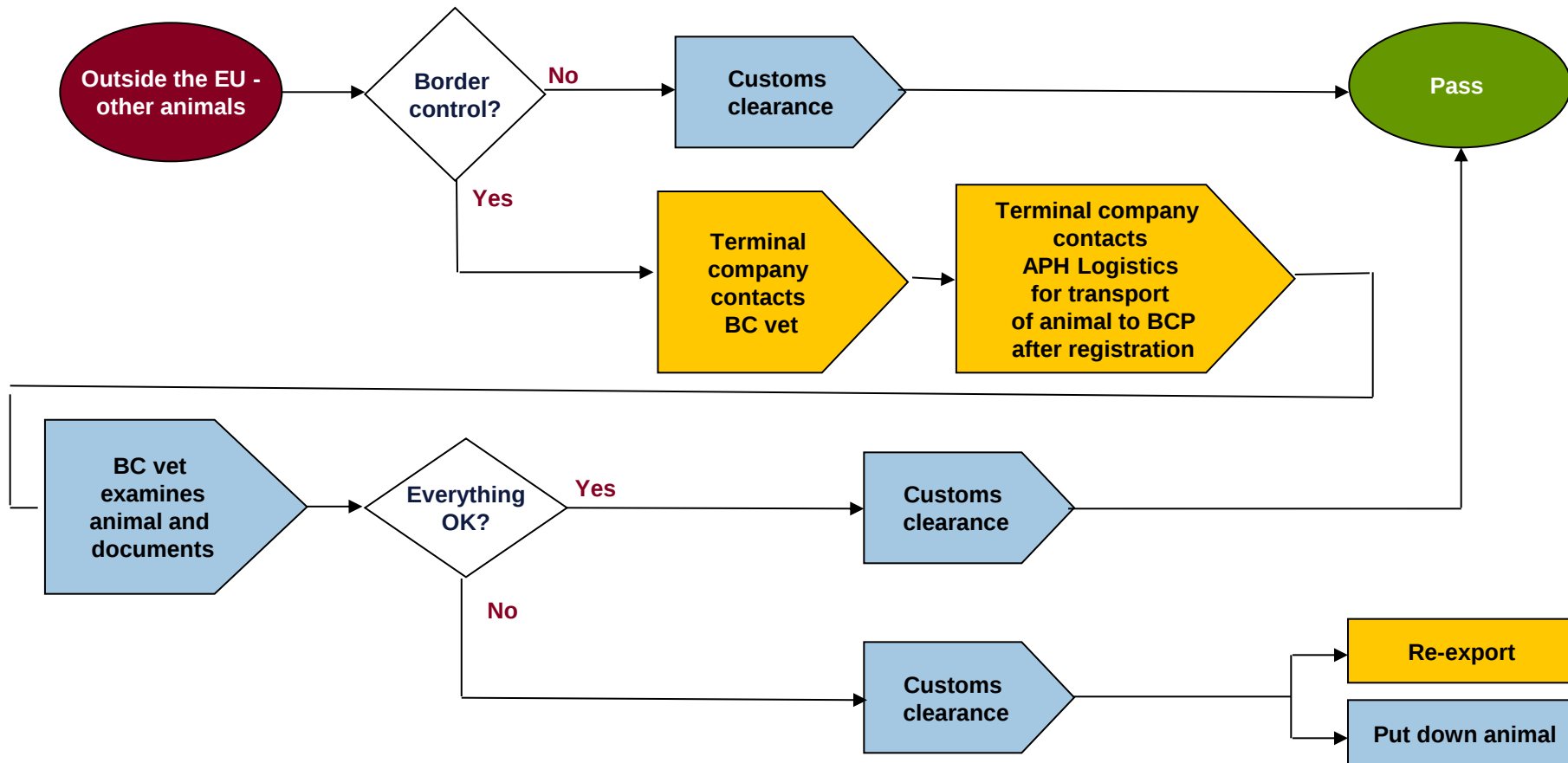
Animals arriving as cargo at Stockholm Arlanda from outside the EU – pets (dogs, cats, ferrets)



Animals arriving as cargo at Stockholm Arlanda from outside the EU – commercial animals (dogs, cats, ferrets). Must always undergo border control!



Animals arriving as cargo at Stockholm Arlanda from outside the EU – other animals



Animals arriving as cargo at Stockholm Arlanda from inside the EU

